**Student Support – On Campus & Online**

**Kahoot Quiz**

**1. If you have a question & you don't know who to ask ... who should you go to see?**

**Correct - Student Hub:** Huge range of support advice, info … or can direct you to the correct support  
**\*\*\* Student Hub Webpage** – Also useful range of advice **\*\*\***  
**Wrong:** Pretend it's not important & ask no-one.   
 Wait ages & then mention it vaguely to a friend.   
 Ghostbusters

**2. You need a council tax exemption letter - who should you ask?**

**Correct - Student Hub:** ... Also can provide evidence of student status.  
 **Wrong:** Student Support Officer   
 Personal Tutor   
 Friend

**3. You've got a problem with your accommodation - who should you talk to?**

**Correct - Student Hub:** Good starting point … Student Union Advice Centre may also be able to provide support **Could be helpful – but still useful to check with the Student Hub:** Talk to a friend.

Surf the internet **Wrong:** Say nothing ... let everything get worse ... much worse.

**4. You need some Health Care Information - who should you talk to?**

**All options are useful – it depends on what you want to know:**

**Student Hub** (in person or online) – **Good Starting Point**

**Counselling, Health & Well-being** (BS 1st floor):  
**Workshops:** Feeling low? Can’t be bothered? Panic? Anxiety? Don’t feel like getting on with your work

**Local doctor** whom you have registered with (see NHS website):   
**Strongly recommend registering with a Doctor – Relevant website from Student Hub (page online)**

**Walk-in centre - Boots** (Arndale)

**5. You are not sure whether the course is for you ... who should you talk to?**

**All options are useful:**

**Student Support Officer:** Confidential chat – can help you work out what your options are

**Personal Tutor / Course Leader:** Can help give you more specific information about the course **Programme Support Tutor:** Can discuss & provide additional support that could help you stay on the course

**Counselling Workshop:** Thinking of leaving? Don’t feel like getting on with your work?

**6. You are finding it really difficult to study ... who should you go & talk to?**

**Correct - Student Support Officer (in the Hub):** Can help you with study skills  
+ you can also look at **“Study Skills Online” via Moodle** – make sure you can find this.

**Useful to get additional advice & tips from their experience:** - Friends / - Peer Mentor

**To be avoided – be proactive:** Stay in bed & talk to no-one. Only emerge at exam time.

**7. You are really disorganised - what should you do?**

**Correct - All of the other options & keep practising**

**Correct - Go to see the Student Support Officer in the Student Hub:**  
- 1-to-1 support

- Attend a time management workshop (run by Student Support Officer)

**Correct - Do the time management module on Skills Online (via Moodle)**

**8. You panic during exams & tests - what should you do?**

**Correct - Go to a group Counselling & Well-being workshop on Panic:**Check on their website to find when the next workshop will be

**Correct - Talk to Student Support Officer (in the Hub):** - 1-to-1 support

- Attend a revision & exam preparation workshop

**Avoid:** - Nothing ... it's best if it's a surprise. / Watch lots of daytime television ... sleep lots.

**9. You think you might have dyslexia or a disability - who are the best people to talk to?**

**Disability Support (Business School - Careers Zone) – Correct:**- Information, advice, support & resources available   
- You can also talk to the Student Hub as a first point of contact to get the meeting setup

**Avoid – be proactive:** No-one - you'll just try to sort it out on your own.

**10. Your loan hasn't come through on the date stated in your letter - what should you do?**

**Go to the Student Hub to ask advice – Correct:** Good starting point

**Get advice from the Finance Team (online / Business School) - Correct:** Team who will be able to help you

**Avoid:** Eat breakfast cereal for every meal. / Nothing

**11. Your friend is a single parent & is wondering if any support is available.**

**Correct - Recommend Student Finance website - Loans & Grants:** Lots of useful information, contacts & links

**Correct - Recommend visiting Student Finance Support (Business School):** Face-to-face help

**Can do … but the other options are likely to be more helpful:** Offer to babysit / Loan them Paddington DVD.  
**Also recommend Student Union Advice Centre / Website**

**12. I spent my whole loan in one month going out shopping, partying & eating out ... what do I do?   
Correct - Visit Student Hub to find out about extra funding options:**

There may be loans available – but it’s really useful to start budgeting – don’t worry lots of students do!

**Correct - Visit Student Finance webpages - learn about budgeting – Correct:**Lots of useful tips – make sure you buy the essentials – healthy food, accommodation, textbooks …

**Useful – you will also probably get a Nobel Prize for this:** Invent time travel ... go back & spend less. Much less.  **Frosties are great … in moderation (other cereals are available):** Eat Frosties at every meal - they're great.